

Fireware v11.10.1 Release Notes

Supported Devices	Firebox T10, Firebox M400, M440, M500 XTM 3, 5, 8, 800, 1500, and 2500 Series XTM 25, XTM 26, XTM 1050, XTM 2050 XTMv, WatchGuard AP
Fireware OS Build	477570
WatchGuard System Manager Build	477217
WatchGuard AP Device Firmware	1.2.9.4 Build 150508
Release Notes Revision Date	9 July 2015

Introduction

WatchGuard is pleased to announce the release of Fireware v11.10.1 and WatchGuard System Manager v11.10.1. This release includes several feature enhancements, including:

- WatchGuard System Manager support for new Firebox M200 and M300 appliances. There is no corresponding Fireware OS update for Firebox M200/M300 devices at this time.
- Support for many of the new features coming in Dimension v2.0 (available soon), including the Dimension Command feature key. Highlights of Dimension v2.0 include:
 - New reports and dashboards for device health monitoring and WatchGuard wireless access points.
 - Direct access to set policy in the appliance web UI based on information viewed in Dimension dashboards.
 - Managed VPNs in Dimension v2.0 allow the easy creation of hub and spoke VPNs for connecting remote branches to corporate offices.
 - Management communication over HTTPS without requiring users to create dedicated management tunnels.
- Support for streamlined software upgrade process, providing one-step upgrade option from the Fireware Web UI.
- An updated look and feel for the Fireware Web UI, including improved support on most mobile devices.
- Support for multiple Device Administration sessions at the same time. In the Web UI, Device
 Administrators can now lock and unlock the configuration file to make or prevent changes. When the file
 is locked by one Device Administrator, no other administrators can make changes until the file is
 unlocked.

For information on the many feature updates in this release, as well as minor improvements and bug fixes, see the <u>Enhancements and Resolved Issues</u> section. For more detailed information about the feature enhancements and functionality changes included in Fireware v11.10.1, see the product documentation or review What's New in Fireware v11.10.1.

Before You Begin

Before you install this release, make sure that you have:

- A supported WatchGuard Firebox or XTM device. This device can be a WatchGuard Firebox T10, XTM 2 Series (models 25 and 26 only), 3 Series, 5 Series, 8 Series, 800 Series, XTM 1050, XTM 1500 Series, XTM 2050 device, XTM 2500 Series, Firebox M400, M500, M440, or XTMv (any edition).
- The required hardware and software components as shown below. If you use WatchGuard System
 Manager (WSM), make sure your WSM version is equal to or higher than the version of Fireware OS
 installed on your Firebox or XTM device and the version of WSM installed on your Management Server.
- Feature key for your Firebox or XTM device If you upgrade your device from an earlier version of
 Fireware OS, you can use your existing feature key. If you do not have a feature key for your device, you
 can log in to the WatchGuard website to download it.

Note that you can install and use WatchGuard System Manager v11.10.1 and all WSM server components with devices running earlier versions of Fireware v11. In this case, we recommend that you use the product documentation that matches your Fireware OS version.

If you have a new Firebox or XTM physical device, make sure you use the instructions in the *Quick Start Guide* that shipped with your device. If this is a new XTMv installation, make sure you carefully review the <u>XTMv</u> <u>Setup Guide</u> for important installation and setup instructions.

Product documentation for all WatchGuard products is available on the WatchGuard web site at www.watchguard.com/help/documentation.

Localization

This release includes localized management user interfaces (WSM application suite and Web UI) current as of Fireware v11.9.1. UI changes introduced since v11.9.1 remain in English. Supported languages are:

- Chinese (Simplified, PRC)
- French (France)
- Japanese
- Spanish (Latin American)

Note that most data input must still be made using standard ASCII characters. You can use non-ASCII characters in some areas of the UI, including:

- · Proxy deny message
- · Wireless hotspot title, terms and conditions, and message
- · WatchGuard Server Center users, groups, and role names

Any data returned from the device operating system (e.g. log data) is displayed in English only. Additionally, all items in the Web UI System Status menu and any software components provided by third-party companies remain in English.

Fireware Web UI

The Web UI will launch in the language you have set in your web browser by default.

WatchGuard System Manager

When you install WSM, you can choose what language packs you want to install. The language displayed in WSM will match the language you select in your Microsoft Windows environment. For example, if you use Windows 7 and want to use WSM in Japanese, go to Control Panel > Regions and Languages and select Japanese on the Keyboards and Languages tab as your Display Language.

Dimension, WebCenter, Quarantine Web UI, and Wireless Hotspot

These web pages automatically display in whatever language preference you have set in your web browser.

Fireware and WSM v11.10.1 Operating System Compatibility

Last revised: 15 February 2015

WSM/ Fireware Component	Microsoft Windows 7, 8, 8.1 (32-bit & 64-bit)	Microsoft Windows Server 2008 & 2008 R2	Microsoft Windows Server 2012 &2012 R2 (64-bit)	Mac OS X v10.9, v10.10	Android 4.x	iOS v7 & v8
WatchGuard System Manager	\checkmark	\checkmark	\checkmark			
WatchGuard Servers						
For information on WatchGuard Dimension, see the <u>Dimension Release</u> <u>Notes</u> .	✓	✓	✓			
Single Sign-On Agent (Includes Event Log Monitor)		\checkmark	\checkmark			
Single Sign-On Client	\checkmark	\checkmark	\checkmark	\checkmark		
Single Sign-On Exchange Monitor ¹		\checkmark	\checkmark			
Terminal Services Agent ²		\checkmark	\checkmark			
Mobile VPN with IPSec	\checkmark			√ 3	\checkmark	√ 3
Mobile VPN with SSL	\checkmark			✓	\checkmark	\checkmark

Notes about Microsoft Windows support:

- For Microsoft Windows Server 2008, we support both 32-bit and 64-bit support. For Windows Server 2008 R2, we support 64-bit only.
- Windows 8.x support does not include Windows RT.
- Windows Exchange Server 2013 is supported if you install Windows Sever 2012 and .Net framework 3.5.

The following browsers are supported for both Fireware Web UI and WebCenter (Javascript required):

- IE 9 and later
- Firefox v22 and later
- Safari 6 and later
- Safari iOS 6 and later
- Chrome v29 and later

¹Microsoft Exchange Server 2007, 2010, and 2013 are supported.

²Terminal Services support with manual or Single Sign-On authentication operates in a Microsoft Terminal Services or Citrix XenApp 4.5, 5.0, 6.0 and 6.5 environment.

³Native (Cisco) IPSec client and OpenVPN are supported for Mac OS and iOS. For Mac OS X 10.8 -10.10, we also support the WatchGuard IPSec Mobile VPN Client for Mac, powered by NCP.

Authentication Support

This table gives you a quick view of the types of authentication servers supported by key features of Fireware. Using an authentication server gives you the ability to configure user and group-based firewall and VPN policies in your Firebox or XTM device configuration. With each type of third-party authentication server supported, you can specify a backup server IP address for failover.

Fully supported by WatchGuard Not yet supported, but tested with success by WatchGuard customers

	Active Directory ¹	LDAP	RADIUS 2	SecuriD 2	Firebox (Firebox-DB) Local Authentication
Mobile VPN with IPSec/Shrew Soft	✓	✓	√ 3	-	✓
Mobile VPN with IPSec/WatchGuard client (NCP)	\checkmark	\checkmark	\checkmark	✓	\checkmark
Mobile VPN with IPSec for iOS and Mac OS X native VPN client				\checkmark	\checkmark
Mobile VPN with IPSec for Android devices	\checkmark	\checkmark	\checkmark	-	\checkmark
Mobile VPN with SSL for Windows	\checkmark	\checkmark	√ 4	√ 4	\checkmark
Mobile VPN with SSL for Mac	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
Mobile VPN with SSL for iOS and Android devices				\checkmark	✓
Mobile VPN with L2TP	√ 6	_	\checkmark	-	\checkmark
Mobile VPN with PPTP	-	-	\checkmark	N/A	\checkmark
Built-in Authentication Web Page on Port 4100	\checkmark	\checkmark	✓	\checkmark	\checkmark
Single Sign-On Support (with or without client software)	\checkmark	\checkmark	-	-	-
Terminal Services Manual Authentication	\checkmark				\checkmark
Terminal Services Authentication with Single Sign-On	√ 5	-	-	-	-
Citrix Manual Authentication					\checkmark
Citrix Manual Authentication with Single Sign- On	√ 5	_	-	-	_

- 1. Active Directory support includes both single domain and multi-domain support, unless otherwise noted.
- RADIUS and SecurID support includes support for both one-time passphrases and challenge/response
 authentication integrated with RADIUS. In many cases, SecurID can also be used with other RADIUS
 implementations, including Vasco.
- 3. The Shrew Soft client does not support two-factor authentication.
- 4. Fireware supports RADIUS Filter ID 11 for group authentication.
- 5. Both single and multiple domain Active Directory configurations are supported. For information about the supported Operating System compatibility for the WatchGuard TO Agent and SSO Agent, see the current Fireware and WSM Operating System Compatibility table.
- 6. Active Directory authentication methods are supported only through a RADIUS server.

System Requirements

	If you have WatchGuard System Manager client software only installed	If you install WatchGuard System Manager and WatchGuard Server software
Minimum CPU	Intel Core or Xeon	Intel Core or Xeon
	2GHz	2GHz
Minimum Memory	1 GB	2 GB
Minimum Available Disk Space	250 MB	1 GB
Minimum Recommended Screen Resolution	1024x768	1024x768

XTMv System Requirements

With support for installation in both a VMware and a Hyper-V environment, a WatchGuard XTMv virtual machine can run on a VMware ESXi 4.1, 5.0, 5.1, or 5.5 host, or on Windows Server 2008 R2, Windows Server 2012, Hyper-V Server 2008 R2, or Hyper-V Server 2012.

The hardware requirements for XTMv are the same as for the hypervisor environment it runs in.

Each XTMv virtual machine requires 3 GB of disk space.

Recommended Resource Allocation Settings

	Small Office	Medium Office	Large Office	Datacenter
Virtual CPUs	1	2	4	8 or more
Memory	1 GB	2 GB	4 GB	4 GB or more

Downloading Software

You can download software from the WatchGuard Software Downloads Center.

There are several software files available for download with this release. See the descriptions below so you know what software packages you will need for your upgrade.

WatchGuard System Manager

With this software package you can install WSM and the WatchGuard Server Center software:

wsm11_10_1.exe — Use this file to upgrade WatchGuard System Manager from v11.x to WSM v11.10.1.

Fireware OS

Select the correct Fireware XTM OS image for your XTM device. Use the .exe file if you want to install or upgrade the OS using WSM. Use the .zip file if you want to install or upgrade the OS using the Fireware Web UI. Use the .ova or .vhd file to deploy a new XTMv device.

If you have	Select from these Fireware XTM OS packages
XTM 2500 Series	XTM_OS_XTM800_1500_2500_11_10_1.exe xtm_xtm800_1500_2500_11_10_1.zip
XTM 2050	XTM_OS_XTM2050_11_10_1.exe xtm_xtm2050_11_10_1.zip
XTM 1500 Series	XTM_OS_XTM800_1500_2500_11_10_1.exe xtm_xtm800_1500_2500_11_10_1.zip
XTM 1050	XTM_OS_XTM1050_11_10_1.exe xtm_xtm1050_11_10_1.zip
XTM 800 Series	XTM_OS_XTM800_1500_2500_11_10_1.exe xtm_xtm800_1500_2500_11_10_1.zip
XTM 8 Series	XTM_OS_XTM8_11_10_1.exe xtm_xtm8_11_10_1.zip
Firebox M500 Series	Firebox_OS_M400_M500_11_10_1.exe firebox_M400_M500_11_10_1.zip
Firebox M440	Firebox_OS_M440_11_10_1.exe firebox_M440_11_10_1.zip
Firebox M400 Series	Firebox_OS_M400_M500_11_10_1.exe firebox_M400_M500_11_10_1.zip
XTM 330	XTM_OS_XTM330_11_10_1.exe xtm_xtm330_11_10_1.zip
XTM 33	XTM_OS_XTM3_11_10_1.exe xtm_xtm3_11_10_1.zip
XTM 2 Series Models 25, 26	XTM_OS_XTM2A6_11_10_1.exe xtm_xtm2a6_11_10_1.zip
Firebox T10	Firebox_0S_T10_11_10_1.exe firebox_T10_11_10_1.zip
XTMv All editions for VMware	<pre>xtmv_11_10_1.ova xtmv_11_10_1.exe xtmv_11_10_1.zip</pre>
XTMv All editions for Hyper-V	<pre>xtmv_11_10_1_vhd.zip xtmv_11_10_1.exe xtmv_11_10_1.zip</pre>

Single Sign-On Software

These files are available for Single Sign-On. There are no updates with the v11.10.1 release.

- WG-Authentication-Gateway_11_10.exe (SSO Agent software required for Single Sign-On and includes optional Event Log Monitor for clientless SSO)
- WG-Authentication-Client 11 9 4.msi (SSO Client software for Windows)
- WG-SSOCLIENT-MAC 11 10.dmg (SSO Client software for Mac OS X)
- SSOExchangeMonitor_x86_11_10.exe (Exchange Monitor for 32-bit operating systems)
- SSOExchangeMonitor_x64_11_10.exe (Exchange Monitor for 64-bit operating systems)

For information about how to install and set up Single Sign-On, see the product documentation.

Terminal Services Authentication Software

• TO_AGENT_SETUP_11_10.exe (This installer includes both 32-bit and 64-bit file support.)

Mobile VPN with SSL Client for Windows and Mac

There are two files available for download if you use Mobile VPN with SSL. There are no updates with the v11.10.1 release.

- WG-MVPN-SSL_11_10.exe (Client software for Windows)
- WG-MVPN-SSL 11 10.dmg (Client software for Mac)

Mobile VPN with IPSec client for Windows and Mac

There are several available files to download. There are no updates with the v11.10.1 release.

Shrew Soft Client

• Shrew Soft Client 2.2.2 for Windows - No client license required.

WatchGuard IPSec Mobile VPN Clients

There are now separate installation files for 32-bit and 64-bit Windows computers. You must uninstall the previous client before you install the new client. See What's New in Fireware v11.9.5 for important information about the updated client software.

- WatchGuard IPSec Mobile VPN Client for Windows (32-bit), powered by NCP-There is a license required for this premium client, with a 30-day free trial available with download.
- WatchGuard IPSec Mobile VPN Client for Windows (64-bit), powered by NCP-There is a license required for this premium client, with a 30-day free trial available with download.
- WatchGuard IPSec Mobile VPN Client for Mac OS X, powered by NCP-There is a license required for this premium client, with a 30-day free trial available with download.

WatchGuard Mobile VPN License Server

 WatchGuard Mobile VPN License Server (MVLS) v2.0, powered by NCP-Click here for more information about MVLS.

WatchGuard AP Firmware

If you have Gateway Wireless Controller configured to update devices automatically, any AP device which your Gateway Wireless Controller manages will be upgraded to a new build of v1.2.9.4 firmware (150508) when you upgrade your Firebox to Fireware v11.10.1. You can also upgrade the AP device software for an individual AP device from the Gateway Wireless Controller. If you want to update your WatchGuard AP devices manually without using the Gateway Wireless Controller, you can open the WatchGuard AP Software Download page and download the latest AP firmware and manually update your AP devices. We also provide the files to manually update the firmware for an unpaired AP device, if required. The file names for the most current AP firmware are:

- AP100-v1.2.9.4.bin
- AP200-v1.2.9.4.bin

Upgrade to Fireware v11.10.1

Before you upgrade to Fireware v11.10.x, your Firebox must be running:

- Fireware XTM v11.7.5
- Fireware XTM v11.8.4
- Fireware XTM v11.9 or higher



If you try to upgrade from Policy Manager and your Firebox is running an unsupported version, the upgrade is prevented.

If you try to schedule an OS update of managed devices through a Management Server, the upgrade is also prevented.

If you use the Fireware Web UI to upgrade your device, you see a warning, but it is possible to continue so you must make sure your Firebox is running v11.7.5, v11.8.4, or v11.9.x before you upgrade to Fireware v11.10 or your Firebox will be reset to a default state.

Before you upgrade from Fireware v11.x to Fireware v11.10.x, download and save the Fireware OS file that matches the Firebox you want to upgrade. You can use Policy Manager or the Web UI to complete the upgrade procedure. We strongly recommend that you back up your Firebox configuration and your WatchGuard Management Server configuration before you upgrade. It is not possible to downgrade without these backup files.

If you use WatchGuard System Manager (WSM), make sure your WSM version is equal to or higher than the version of Fireware OS installed on your Firebox and the version of WSM installed on your Management Server. Also, make sure to upgrade WSM *before* you upgrade the version of Fireware OS on your Firebox.



We recommend that you reboot your Firebox before you upgrade. While this is not necessary for most higher-model Firebox or XTM devices, a reboot clears your device memory and can prevent many problems commonly associated with upgrades in XTM 2 Series, 3 Series, and some 5 Series devices.

Back up your WatchGuard Servers

It is not usually necessary to uninstall your previous v11.x server or client software when you update to WSM v11.10.x. You can install the v11.10.x server and client software on top of your existing installation to upgrade your WatchGuard software components. We do, however, strongly recommend that you back up your WatchGuard Servers (for example: WatchGuard Log Server, WatchGuard Report Server, or WatchGuard Dimension Log Server) before you upgrade. You will need these backup files if you ever want to downgrade.

To back up your Management Server configuration, from the computer where you installed the Management Server:

- From WatchGuard Server Center, select Backup/Restore Management Server.
 The WatchGuard Server Center Backup/Restore Wizard starts.
- 2. Click Next.
 - The Select an action screen appears.
- 3. Select Back up settings.
- 4. Click Next.
 - The Specify a backup file screen appears.
- Click Browse to select a location for the backup file. Make sure you save the configuration file to a location you can access later to restore the configuration.
- 6. Click Next.
 - The WatchGuard Server Center Backup/Restore Wizard is complete screen appears.
- 7. Click **Finish** to exit the wizard.

Upgrade to Fireware v11.10.x from Web UI

- 1. Go to **System > Backup Image** or use the USB Backup feature to back up your current device image.
- 2. On your management computer, launch the OS software file you downloaded from the WatchGuard Software Downloads page.
 - If you use the Windows-based installer on a computer with a Windows 64-bit operating system, this installation extracts an upgrade file called *[product series]_[product code].sysa-dl* I to the default location of C:\Program Files(x86)\Common files\WatchGuard\resources\FirewareXTM\11.10\[model] or [model][product_code].
 - On a computer with a Windows 32-bit operating system, the path is: C:\Program Files\Common Files\WatchGuard\resources\Fireware\11.10
- 3. Connect to your Firebox with the Web UI and select **System > Upgrade OS**.
- 4. Browse to the location of the [product series]_[product code].sysa-dl from Step 2 and click Upgrade.

Upgrade to Fireware v11.10.x from WSM/Policy Manager

- 1. Select File > Backup or use the USB Backup feature to back up your current device image.
- On a management computer running a Windows 64-bit operating system, launch the OS executable file you downloaded from the WatchGuard Portal. This installation extracts an upgrade file called [Firebox or xtm series]_[product code].sysa-dl to the default location of C:\Program Files(x86)\Common files\WatchGuard\resources\Fireware\11.10\[model] or [model][product_code].
 On a computer with a Windows 32-bit operating system, the path is: C:\Program Files\Common Files\WatchGuard\resources\Fireware\11.10
- 3. Install and open WatchGuard System Manager v11.10.1. Connect to your Firebox and launch Policy Manager.

4. From Policy Manager, select **File > Upgrade**. When prompted, browse to and select the *[product* series]_[product code].sysa-dl file from Step 2.

Upgrade your FireCluster to Fireware v11.10.1

Before you upgrade to Fireware v11.10.x, your Firebox must be running:

- Fireware XTM v11.7.5
- Fireware XTM v11.8.4
- Fireware XTM v11.9 or higher



If you try to upgrade from Policy Manager and your Firebox is running an unsupported version, the upgrade is prevented.

If you try to schedule an OS update of managed devices through a Management Server, the upgrade is also prevented.

If you use the Fireware Web UI to upgrade your device, you see a warning, but it is possible to continue so you must make sure your Firebox is running v11.7.5, v11.8.4, or v11.9.x before you upgrade to Fireware v11.10 or your Firebox will be reset to a default state.

There are two methods to upgrade Fireware OS on your FireCluster. The method you use depends on the version of Fireware you currently use.



We recommend that you use Policy Manager to upgrade, downgrade, or restore a backup image to a FireCluster. It is possible to do some of these operations from the Web UI but, if you choose to do so, you must follow the instructions in the Help carefully as the Web UI is not optimized for these tasks. It is not possible to upgrade your FireCluster from v11.8.x to v11.9.x or higher with the Web UI.

Upgrade a FireCluster from Fireware v11.4.x-v11.9.x to v11.10.x

Use these steps to upgrade a FireCluster to Fireware v11.10.x:

- 1. Open the cluster configuration file in Policy Manager
- 2. Select File > Upgrade.
- 3. Type the configuration passphrase.
- 4. Type or select the location of the upgrade file.
- 5. To create a backup image, select **Yes**.
 - A list of the cluster members appears.
- 6. Select the check box for each device you want to upgrade.

A message appears when the upgrade for each device is complete.

When the upgrade is complete, each cluster member reboots and rejoins the cluster. If you upgrade both devices in the cluster at the same time, the devices are upgraded one at a time. This is to make sure there is not an interruption in network access at the time of the upgrade.

Policy Manager upgrades the backup member first and then waits for it to reboot and rejoin the cluster as a backup. Then Policy Manager upgrades the master. Note that the master's role will not change until it reboots to complete the upgrade process. At that time the backup takes over as the master.

To perform the upgrade from a remote location, make sure the FireCluster interface for management IP address is configured on the external interface, and that the management IP addresses are public and routable. For more information, see About the Interface for Management IP Address.

Upgrade a FireCluster from Fireware v11.3.x

To upgrade a FireCluster from Fireware v11.3.x to Fireware v11.9.x or higher, you must perform a manual upgrade. For manual upgrade steps, see the Knowledge Base article Upgrade Fireware OS for a FireCluster.

Downgrade Instructions

Downgrade from WSM v11.10.x to WSM v11.x

If you want to revert from v11.10.x to an earlier version of WSM, you must uninstall WSM v11.10.x. When you uninstall, choose **Yes** when the uninstaller asks if you want to delete server configuration and data files. After the server configuration and data files are deleted, you must restore the data and server configuration files you backed up before you upgraded to WSM v11.10.x.

Next, install the same version of WSM that you used before you upgraded to WSM v11.10.x. The installer should detect your existing server configuration and try to restart your servers from the **Finish** dialog box. If you use a WatchGuard Management Server, use WatchGuard Server Center to restore the backup Management Server configuration you created before you first upgraded to WSM v11.10.x. Verify that all WatchGuard servers are running.

Downgrade from Fireware v11.10.x to Fireware v11.x



If you use the Fireware Web UI or CLI to downgrade from Fireware v11.10.x to an earlier version, the downgrade process resets the network and security settings on your device to their factory-default settings. The downgrade process does not change the device passphrases and does not remove the feature keys and certificates.

If you want to downgrade from Fireware v11.10.x to an earlier version of Fireware, the recommended method is to use a backup image that you created before the upgrade to Fireware v11.10.x. With a backup image, you can either:

- Restore the full backup image you created when you upgraded to Fireware v11.10.x to complete the downgrade; or
- Use the USB backup file you created before the upgrade as your auto-restore image, and then boot into recovery mode with the USB drive plugged in to your device. This is not an option for XTMv users.

See the <u>Fireware Help</u> for more information about these downgrade procedures, and information about how to downgrade if you do not have a backup image.

Downgrade Restrictions

Some downgrade restrictions apply:

- You cannot downgrade an XTM 2050 or an XTM 330 to a version of Fireware lower than v11.5.1.
- You cannot downgrade an XTM 25, 26, or 33 device to a version of Fireware lower than v11.5.2.
- You cannot downgrade an XTM 5 Series model 515, 525, 535 or 545 to a version of Fireware lower than v11.6.1.
- You cannot downgrade a Firebox T10 to a version of Fireware lower than v11.8.3. You cannot downgrade a Firebox T10-D to a version of Fireware lower than v11.9.3
- You cannot downgrade a Firebox M200/M300 to a version of Fireware lower than v11.9.6.
- You cannot downgrade a Firebox M440 to a version of Fireware lower than v11.9.3.
- You cannot downgrade a Firebox M400 or M500 to a version of Fireware lower than v11.9.4.
- You cannot downgrade XTMv in a VMware environment to a version of Fireware lower than v11.5.4.
- You cannot downgrade XTMv in a Hyper-V environment to a version of Fireware lower than v11.7.3.



When you downgrade the Fireware OS on your Firebox or XTM device, the firmware on any paired AP devices is not automatically downgraded. We recommend that you reset the AP device to its factory-default settings to make sure that it can be managed by the older version of Fireware OS.

Enhancements and Resolved Issues in Fireware v11.10.1

General

- This release includes a new feature that enables you to upgrade the software on your Firebox directly from the Fireware Web UI without first downloading software from the WatchGuard Software Downloads Center. [83009]
- Firebox System Manager > Front Panel now correctly displays wireless interface information when connected to a Firebox T10 Wireless device. [85366]
- The nf_conntrack expectation table size has been increased on Firebox models with 2GB or more of memory to allow for a higher number of concurrent FTP or H323 data channel connections. [84898]
- This release includes a new UI option to control the display of "unknown feature license" pop-up messages. [80172]

Web UI

 This release resolves an issue that prevented the WebBlocker log message 'HTTP Request categories' from displaying the 'cats' field in the Web UI > Traffic Monitor and Dashboard. [76864]

Policies, Proxies, and Subscription Services

- This release resolves several HTTP proxy crash issues. [85749,85556]
- This release reduces the occurrence of the unnecessary HTTP Proxy log message http-proxy[1791]:
 MIME header error. [84438]
- This release improves file type detection with the email proxies (POP3 and SMTP Proxy). [41851]
- The HTTP Proxy will now parse GET requests that contain message body data. [66591]
- This release resolves an issue with WebBlocker and the SurfControl database, where WebBlocker request ID's became mismatched. [84382]
- WebBlocker log messages now correctly format a multiple category website classification. [85184]

Centralized Management

• From the Management Server, you can now generate reports for your managed Firebox devices, groups, and VPNs. [69521]

Networking

This release includes a new MIB for FireCluster status. [41541]

VPN

- When Mobile VPN with SSL is bridged to an interface, any secondary networks on that interface are now correctly converted when upgrading to v11.10.1 from a release earlier than v11.9. [84013]
- This release resolves an issue that prevented changes to the Mobile VPN with IPSec settings when using the Japanese language Web UI. [85346]

Wireless

- This release improves the stability of wireless Firebox and XTM devices. [82920, 82705, 85235]
- Firebox and XTM wireless devices now correctly support 40Mhz bandwidth settings when using automatic channel selection. [75960]

Logging, Reporting, and Monitoring

- This release removes an unnecessary log message for DHCP Relay activity that looked like this: XTM530 local3.info dhcrelay: put 10.255.0.1 10.255.0.101 into /proc/net/vpn_src_get [85145]
- The byte counters in Gateway Wireless Controller log messages have been fixed to provide more accurate performance reporting data for the Gateway Wireless Controller in Dimension. [85768]

Known Issues and Limitations

Known issues for Fireware v11.10.1 and its management applications, including workarounds where available, can be found in the Knowledge Base on the WatchGuard website. Note that you must log in to the WatchGuard Portal to see full content for Known Issues.

Using the CLI

The Fireware CLI (Command Line Interface) is fully supported for v11.x releases and has been updated for Fireware v11.10.1. For information on how to start and use the CLI, see the *Command Line Reference Guide*. You can download the latest CLI guide from the documentation web site at http://www.watchguard.com/wgrd-help/documentation/xtm.

Technical Assistance

For technical assistance, contact WatchGuard Technical Support by telephone or log in to the WatchGuard Portal on the Web at http://www.watchguard.com/support. When you contact Technical Support, you must supply your registered Product Serial Number or Partner ID.

	Phone Number
U.S. End Users	877.232.3531
International End Users	+1 206.613.0456
Authorized WatchGuard Resellers	206.521.8375