



WatchGuard Dimension™ v2.0 Update 2 Release Notes

Build Number 483146

Revision Date 13 August 2015



On 13 August 2015, WatchGuard released Dimension v2.0 Update 2. This update resolves an issue that caused Dimension to refuse log messages from Firebox or XTM devices running Fireware v11.10 or earlier releases, even if those devices had an active Support subscription. See the [Enhancements and Resolved Issues](#) section for more information about issues addressed in Dimension v2.0 and its update releases.

WatchGuard is pleased to announce the release of Dimension v2.0. With Dimension v2.0, you can centrally manage, monitor, and control your network security and WatchGuard Firebox appliances. Dimension v2.0 adds centralized management functionality to the award-winning network visibility functionality provided in earlier versions of Dimension, as well as enhancing the visibility features to help you keep track of all aspects of your network traffic and security.

Introducing New Dimension Command

Dimension has made a leap forward in its ability to manage your Firebox network. With Dimension Command, you can centrally manage and monitor any Firebox or XTM appliance running Fireware v11.10.1 or later. With Dimension Command you get:

- Direct access to Firebox and XTM devices from Dimension with the integrated Fireware Web UI, with no separate login required for managed appliances
- Ability to change your Firebox configuration directly from your Dimension reporting tools. For example, if you see suspicious activity in your top client report, block it with two simple clicks!
- Configuration history, and the ability to revert to a previous configuration
- Managed hub and spoke VPN creation lets you quickly set up VPN tunnels between your Firebox devices and monitor their status from a single location

To take advantage of this exciting feature set, any Firebox managed by Dimension must have an active Support subscription and a feature key that includes Dimension Command. You can find detailed information on how to use Dimension Command in the Dimension section of [Fireware Help](#).

Visibility Enhancements in Dimension v2.0

With Dimension v2.0, you get access to:

- Health status information for all managed appliances (with Dimension Command license only)
- Gateway Wireless Access Point reports
- New Manage Tasks menu and options
- Bandwidth and time quota log messages and reports
- Ability to pivot to a detailed report from a summary report
- DLP report enhancements
- Edit Mode enhancements
- Custom report template enhancements
- Static IP Address Mapping enhancements
- Log Manager and Search option support for groups
- Report generation improvements for groups

To take advantage of these updates in reporting and visibility, each Firebox or XTM device that sends log data to Dimension must now have a current Support subscription.

Other Enhancements in this Release

- The mail transfer agent has been updated to Postfix to improve reliability of email notifications and email diagnostics.
- Web server certificate management functionality has been added, including the ability to generate and download CSRs.
- System and email diagnostics have been enhanced. System diagnostics options now include traceroute and DNS lookup.
- Dimension administrators can now block devices from sending log messages to Dimension.

If you are interested in installing Dimension in the Amazon Cloud, please contact [WatchGuard Technical Support](#) by opening a technical support case.

For information on bug fixes included in this release, see the [Enhancements and Resolved Issues](#) section. For more detailed information about the feature enhancements and functionality changes included in Dimension v2.0, see the product documentation or review [What's New in Dimension v2.0](#).

Important Notes

As you get started with Dimension it is important to understand:

Appliances supported for logging and reporting

WatchGuard Dimension can accept log messages and generate reports for any appliance that runs Fireware v11.x or higher that has a current Support subscription. Dimension can also accept log messages for WatchGuard System Manager Management Server and Quarantine Server. You must make sure that Dimension can resolve and connect to *services.watchguard.com* for support subscription verification for any Firebox running v11.10 or earlier. Dimension will not accept log messages for any Firebox or XTM device that does not have an active Support subscription (a 30-day grace period is provided before log messages are refused).

Appliances supported by Dimension Command for centralized management

WatchGuard Dimension can centrally manage any Firebox that runs Fireware v11.10.1 or higher that has a current Support subscription and a feature key that includes Dimension Command. Dimension Command licenses can be purchased through authorized WatchGuard resellers.

Deploying Dimension behind a Firebox

To provide an extra layer of security to your Dimension system, you can deploy your instance of Dimension behind a Firebox. When you configure the settings for this Firebox, make sure that it meets several key requirements, as defined [here](#). It is especially important that Dimension is configured to resolve DNS and make successful HTTP connections to *services.watchguard.com* and to the Ubuntu repository server. Dimension is based on Ubuntu Linux. Your Dimension system must be able to resolve DNS and make periodic HTTP requests to the Ubuntu servers to check for updates to the Linux OS to correct security and system stability issues. The Ubuntu domains are:

- archive.ubuntu.com
- security.ubuntu.com

If you use a Firebox with restrictive HTTP proxy settings, you may need to create an HTTP proxy exception to allow Dimension to reach these addresses, or create packet filter policies to specifically allow traffic between Dimension and *ubuntu.com* and Dimension and *services.watchguard.com*.

Using Dimension Command through a firewall

If your instance of Dimension is behind a firewall (Firebox or another NAT device), before you add your Firebox to Dimension for management, make sure the firewall is set for correct port-forwarding to Dimension, and then make sure your Dimension instance is configured to use the fully qualified domain name (or external IP address) of the firewall in the Public Accessibility settings. For more information about how to configure Public Accessibility settings for Dimension, go [here](#).

Collect report data

To see reporting data related to Fireware policies you must enable logging in your policies. To see reporting data for your subscriptions services (WebBlocker, spamBlocker, Gateway AV, IPS, RED, Application Control, DLP, or APT Blocker), you must:

- Enable the subscription service in your Firebox configuration

- Enable logging in the policies that use the subscription service
- Enable the **Send Security Services Statistics to log file** check box in your Logging settings
- Make sure that there has been traffic to which these services apply

To collect data for reports for your AP devices, you must:

- Make sure the Gateway Wireless Controller logging setting **Enable logging for reports** is enabled.
- Make sure the Gateway Wireless Controller Firebox or XTM device is running Fireware v11.10.1 or later.

System Requirements

WatchGuard Dimension must be installed on a virtual machine with a 64-bit OS. It can be installed on VMware or on Hyper-V. You can find installation instructions in this document and in Fireware Help.

Dimension on VMware

Dimension is distributed as an OVA file for installation on VMware ESXi 5.x. The vSphere client is used to provision and install the OVA file. We do not support the use of VMware client, Player, or any other non-ESXi server/client mechanisms to deploy the Dimension OVA file.

Dimension on Hyper-V

Dimension is distributed as a VHD file for installation on Hyper-V for Microsoft Windows Server 2008 R2, 2012, or 2012 R2. To deploy the VHD file, you can use a Hyper-V Manager on Microsoft Server, or another Hyper-V environment.

PostgreSQL Compatibility

Dimension installs by default with a PostgreSQL database, v9.2.8. If you choose to use an external PostgreSQL database, Dimension supports v9.2 or higher.

Browser Compatibility

The WatchGuard Dimension web UI supports the following browsers:

- Firefox v22 and later
- Internet Explorer 9 and later
- Safari 5 and later
- Safari on iOS 6 and later
- Chrome v29 and later
- Microsoft Edge

Upgrade to Dimension v2.0 Update 2



You can upgrade to Dimension v2.0 Update 2 directly from Dimension v1.2 or v1.3. It is not possible to upgrade from v1.0 or v1.1 directly to Dimension v2.0 Update 2. You must upgrade to v1.3 first.

Before You Begin

- WatchGuard recommends that you take a snapshot of your Dimension VM in VMware or Hyper-V before you start the upgrade process.
- Do not reboot the VM while a Dimension upgrade is in process.

Upgrade Instructions

Estimated time to upgrade: < 8 minutes

1. In a web browser, connect to your existing instance of Dimension at `https://<IP address of Dimension>`, and log in.
2. Select **Administration > System Settings**.
The System Settings > Status page appears.
3. Click **Upgrade** and click **Browse** to select the Dimension upgrade file: `watchguard-dimension_2_0_U2_apt.tgz`.
4. Click **OK**. Wait for the upgrade to complete.
If the upgrade requires the Dimension services to restart, you will be redirected to the Log In page.



There are several reasons that could cause a Dimension upgrade to fail. If your upgrade fails, read these [Important Notes](#). We also recommend that you search the Known Issues in the [Knowledge Base](#) (login required) for more information. If you do not find the solution to your upgrade problem, please contact [WatchGuard Technical Support](#).

To verify that the upgrade was successful, make sure the **System Settings > Dimension System Information** shows that the **Version** is 2.0 U2 (483146).

Installation Instructions for VMware

WatchGuard Dimension is distributed as an OVA file for installation on VMware ESXi 5.x (64-bit required). WatchGuard recommends you use the VMware vSphere Client to provision and install the OVA file.

After you install and start the virtual machine in vSphere, you run the web-based WatchGuard Dimension Setup Wizard to configure the basic settings for your new instance of Dimension.

Before You Begin

Before you can deploy the Dimension OVA file and set up your Dimension VM, you must:

- Download the WatchGuard Dimension OVA file.
Download the `watchguard-dimension_2_0_u2.ova` file to install WatchGuard Dimension on your ESXi v5.x host.
- Have a DHCP server configured in the network you choose for the Dimension virtual machine, if you want to use a DHCP server to get the initial IP address for Dimension. You can also manually set a static IP address for Dimension (instructions to set a static IP address are included in the *Dimension* section of the [Fireware Help](#). You then use this initial IP address to connect to Dimension to run the Dimension Setup Wizard and complete your Dimension configuration.
- Have an ESXi host configured where you can deploy your Dimension VM.

Install the Dimension Virtual Machine

To deploy the WatchGuard Dimension VM:

1. Open VMware vSphere Client and connect to your ESXi host.
2. Select **File > Deploy OVF template**.
3. Browse to the location of the `watchguard-dimension_2_0_u2.ova` file you downloaded. Click **Next**.
4. On the **OVF Template Details** page, click **Next**.
5. Click **Accept** to accept the End User License Agreement. Click **Next**.
6. In the **Name** text box, type a descriptive name for your Dimension VM. Click **Next**.
7. Select an option for disk provisioning. Click **Next**.
You can select any of the options to provision your disk, but WatchGuard recommends that you select **Thick Provision Lazy Zeroed**. This is the default option, provides more predictable performance, and enables the VM to increase the disk size as necessary.
8. On the **Network Mapping** page, select the destination network for the virtual machine.
Make sure you select a network with a DHCP server.
Click **Next**.
9. Verify your settings and click **Finish**.
Your new Dimension VM appears in the vSphere Client.

When you deploy the OVF template to install the Dimension VM, the template automatically configures the amount of system memory for the VM. If you manually change the system memory value in the VM settings, make sure to specify a value of 2GB or higher

Review the Dimension VM Settings

After you have deployed your new Dimension VM, you can power on the VM, review the settings for the VM, and find the IP address to use to connect to the WatchGuard Dimension web UI to run the Dimension Setup Wizard.

In the vSphere Client:

1. In the ESXi host tree, select the Dimension VM.
2. Select the **Summary** tab.
3. In the **General** section, review the settings for the VM and make sure everything is correct.
4. In the **Commands** section, power on Dimension.
It can take a few moments for the Dimension VM to start up and get an IP address from the DHCP server.
5. In the **General** section, find the IP address for Dimension.
This is the IP address you use to connect to the WatchGuard Dimension web UI to launch the Dimension Setup Wizard .

Run the WatchGuard Dimension Setup Wizard

After your Dimension VM is set up and powered on, you can connect to Dimension to run the Dimension Setup Wizard and complete the configuration for your Dimension system.

Before you start the Setup Wizard, make sure you have this information to add in the wizard:

- Host name for Dimension
- IPv4 address and settings for the Eth0 interface
- Administrator passphrase
- Log Server encryption key
- (Optional) External Log Server database location
- (Optional) Public FQDNs or IP addresses

To run the Dimension Setup Wizard:

1. Open a web browser and connect to Dimension at `https://<Dimension IP address>`.
For example, if the IP address assigned to your instance of Dimension is 203.0.113.201, you connect to Dimension at `https://203.0.113.201`.
The login page appears.
2. Type the default user credentials:
 - **User Name** — admin
 - **Passphrase** — readwrite*You will change the administrator passphrase when you run the Setup Wizard.*
3. Complete the wizard to configure Dimension.
If you specify a static IP address for Dimension, when you click **Next**, you will be notified that you must log in to Dimension at the new IP address to complete the Wizard. Click the link to the new, static IP address to log in to Dimension again. It might take a few moments for Dimension to load at the new IP address.
After you finish the wizard, the Dimension login page appears.
4. Use the new administrator passphrase that you specified in the wizard to log in to Dimension.

After you have completed the wizard and logged in to Dimension, you can complete the configuration settings for your Dimension system and Log Server, create report schedules, and manage users, as described in the *Dimension* section of the [Fireware Help](#).

About the Dimension Database

The Dimension VM is deployed by default with a data disk size of 40GB. The data disk is fully reserved for the log database and the related overhead space required by PostgreSQL. After the Dimension VM is deployed, the data disk size cannot be reduced. If you want to limit the size to be less than 40GB, you must use this procedure before you power on the VM for the first time to avoid data loss:

1. In the Dimension VM Summary tab in the vSphere Client, click **Edit Settings**.
2. Delete **Hard Disk 2**.
3. Add a new Hard Disk with the appropriate size. Make sure **SCSI (0:1)** is selected in the Virtual Device Node section (this is the default selection).

The Dimension database maximum size is automatically set based on the size of the VM's data disk. Currently it is set to approximately 80% of the total file system size on the data disk, reserving some space for PostgreSQL's own disk space requirements to handle large queries and temporary tables. If you want to increase the database size, you can resize the data disk using vSphere and reboot. The reboot is necessary because the disk size increase is not made visible to the guest VM until the reboot occurs.

Installation Instructions for Hyper-V

WatchGuard Dimension is distributed as a VHD file for installation on Hyper-V for Windows Server 2008 R2, 2012, or 2012 R2 (64-bit required). WatchGuard recommends you use the Microsoft Server Hyper-V Manager to install your Dimension VM, but you can choose to use another Hyper-V environment.

To install Dimension on Hyper-V, you must complete these steps:

1. Deploy and start the Dimension virtual machine.
2. Add a data disk (IDE or SCSI) to use as the Dimension data disk.
3. Start the Dimension VM.
4. Run the web-based WatchGuard Dimension Setup Wizard to configure the basic settings for your new instance of Dimension.

Before You Begin

Before you can deploy the Dimension VHD file and set up your Dimension VM, you must:

- Download the WatchGuard Dimension VHD file.
Download the `watchguard-dimension_2_0_U2_vhd.zip` file and extract the `watchguard-dimension_2_0_U2.vhd` file to install WatchGuard Dimension on your Hyper-V server.
- Have a DHCP server configured in the network you choose for the Dimension virtual machine, if you want to use a DHCP server to get the initial IP address for Dimension. You can also manually set a static IP address for Dimension. You then use this initial IP address to connect to Dimension to run the Dimension Setup Wizard and complete your Dimension configuration.
- Have Hyper-V installed on a server where you can deploy your Dimension VM.

Install the Dimension Virtual Machine

When you install the Dimension VM, you must allocate the minimum amount of startup memory for Dimension. Dynamic memory allocation is not supported.

To deploy the WatchGuard Dimension VM:

1. On your Windows server, launch Hyper-V Manager.
2. In the Hyper-V Manager tree, right-click your Hyper-V server and select **New > Virtual Machine**.
The New Virtual Machine wizard appears, with the Before You Begin page selected.
3. Read the instructions for the wizard and click **Next**.
The Specify Name and location page appears.
4. In the **Name** text box, type a descriptive name for this instance of Dimension.
5. To store the virtual machine in a folder other than the default folder, select the **Store the virtual machine in a different location** check box. Click **Browse** and select the location to store the virtual machine.
6. Click **Next**.
For Server 2012 R2, the Specify Generation page appears.
7. (2012 R2) On the **Specify Generation** page, select **Generation 1**. Click **Next**.
The Assign Memory page appears.
8. In the **Startup memory** text box, type the amount of memory to allocate to your Dimension VM. You must allocate a minimum of 2048 MB. Click **Next**.
The Configure Networking page appears.

9. From the **Connection** drop-down list, select the virtual network adapter to use for the external interface, Eth0. Click **Next**.
The Connect Virtual Hard Disk page appears.
10. Select **Use an existing virtual hard disk**.
11. Click **Browse** and select the location where you saved the Dimension VHD file.
12. Click **Next**.
The Summary page appears.
13. Review the settings you specified for this instance of Dimension. Click **Finish**.
The Dimension VM appears in the Virtual Machines list.

Add a Hard Disk to the Dimension VM

After you have deployed your Dimension VM, you must add a new virtual hard disk to the Dimension VM for the Dimension Log Server log database. You can add either a SCSI or an IDE virtual hard drive, but we recommend SCSI.

Option 1 — Add a SCSI Virtual Hard Disk

If you choose to add a SCSI virtual hard drive, for the most flexibility, make sure to add a dynamically expanding hard disk.

From the **Virtual Machines** list:

1. Right-click your Dimension VM and select **Settings**.
The Settings page for your Dimension VM appears.
2. Select **Add Hardware > SCSI Controller** and click **Add**.
The SCSI Controller page appears.
3. Select **Hard Drive** and click **Add**.
The Hard Drive page appears.
4. In the **Media** section, select **Virtual hard disk** and click **New**.
The New Virtual Hard Disk Wizard appears, with the Before You Begin page selected.
5. Read the instructions for the wizard and click **Next**.
The Choose Disk Format page appears.
6. Select **VHD** or **VHDX**. Click **Next**.
The Choose Disk Type page appears.
7. Select **Dynamically expanding**. Click **Next**.
The Specify Name and Location page appears.
8. In the **Name** text box, type a descriptive name for this virtual hard disk.
9. To specify a location for the hard disk other than the default location, click **Browse** and select a location.
10. Click **Next**.
The Configure Disk Size page appears.
11. Select **Create a new blank virtual hard disk**.
12. In the text box, type the size for the virtual hard disk in GB.
Select a minimum of 40 GB.
13. Click **Next**.
The Summary page appears.
14. Review the settings you specified for the hard disk. Click **Finish**.
The wizard completes and the Hard Drive page in the Dimension VM Settings appears.
15. Click **OK**.
The Settings dialog box closes.

Option 2 — Add an IDE Virtual Hard Disk

From the **Virtual Machines** list:

1. Right-click your Dimension VM and select **Settings**.
The Settings page for your Dimension VM appears.
2. Select **Add Hardware > IDE Controller 0** and click **Add**.
The IDE Controller page appears.
3. From the **IDE Controller 0** list, select **Hard Drive** and click **Add**.
The Hard Drive page appears.
4. Select **Virtual hard disk** and click **New**.
The New Virtual Hard Disk Wizard appears, with the Before You Begin page selected.
5. Read the instructions for the wizard and click **Next**.
For Server 2008, the Choose Disk Type page appears. For Server 2012 and 2012 R2, the Choose Disk Format page appears.
6. (Server 2012 and 2012 R2) Select **VHD** or **VHDX**. Click **Next**.
The Choose Disk Type page appears.
7. Select **Dynamically expanding**. Click **Next**.
The Specify Name and Location page appears.
8. In the **Name** text box, type a descriptive name for this virtual hard disk.
9. To specify a location for the hard disk other than the default location, click **Browse** and select a location.
10. Click **Next**.
The Configure Disk Size page appears.
11. Select **Create a new blank virtual hard disk**.
12. In the text box, type the size for the virtual hard disk in GB.
Specify a minimum of 40 GB.
13. Click **Next**.
The Summary page appears.
14. Review the settings you specified for the hard disk. Click **Finish**.
The wizard completes and the Hard Drive page in the Dimension VM Settings appears.
15. Click **OK**.
The Settings dialog box closes.

Start the Dimension VM

After you add a virtual hard disk to your Dimension VM, you can start the Dimension VM.

1. From the Hyper-V Manager **Virtual Machines** list, select your Dimension VM.
2. Right-click the Dimension VM and select **Start**.
The Dimension VM starts.

Find the External IP Address

If the external network has a DHCP server, the Dimension external interface is automatically assigned an IP address. If you want to assign a static IP address for Dimension, you can find the instructions in the *Dimension Help*. To find the DHCP-assigned IP address to use to connect to the Dimension, you can use the command line.

To use the command line to find the IP address for Dimension:

1. In the **Virtual Machines** list, select the Dimension VM.
2. Right-click the VM and select **Connect**.
3. At the login prompt, type `wgsupport`. Press **Enter** on your keyboard.
4. At the passphrase prompt, type `readwrite`. Press **Enter** on your keyboard.
This is the default admin account passphrase. A prompt to change the passphrase appears.
5. Type the new passphrase to use for the `wgsupport` account. Press **Enter** on your keyboard.
The passphrase is changed.
6. To show the IP address for the external interface again, type `ifconfig` or `ip addr`. Press **Enter** on your keyboard.
The IP address for the external interface appears.
7. To log out, type `exit`. Press **Enter** on your keyboard.

Run the WatchGuard Dimension Setup Wizard

After your Dimension VM is set up and powered on, you can connect to Dimension to run the Dimension Setup Wizard and complete the configuration for your Dimension system.

Before you start the Setup Wizard, make sure you have this information to add in the wizard:

- Host name for Dimension
- IPv4 address and settings for the Eth0 interface
- Administrator passphrase
- Log Server encryption key
- (Optional) External Log Server database location
- (Optional) Public FQDNs or IP addresses

To run the Dimension Setup Wizard:

1. Open a web browser and connect to Dimension at `https://<Dimension IP address>`.
For example, if the IP address assigned to the external interface of your instance of Dimension is 203.0.113.201, you connect to Dimension at `https://203.0.113.201`.
The login page appears.
2. Type the default user credentials:
 - **User Name** — admin
 - **Passphrase** — readwrite*You will change the administrator passphrase when you run the Setup Wizard.*
3. Complete the wizard to configure Dimension.
If you specify a static IP address for Dimension, when you click **Next**, you will be notified that you must log in to Dimension at the new IP address to complete the Wizard. Click the link to the new, static IP address to log in to Dimension again. It might take a few moments for Dimension to load at the new IP address.
After you finish the wizard, the Dimension login page appears.
4. Use the new administrator passphrase that you specified in the wizard to log in to Dimension.

After you have completed the wizard and logged in to Dimension, you can complete the configuration settings for your Dimension system and Log Server, create report schedules, and manage users, as described in the [Dimension](#) section of the [Fireware Help](#).

Resolved Issues in Dimension v2.0 Update 2

- Dimension no longer refuses log messages from Firebox or XTM devices running Fireware v11.10 or earlier, even when those devices have an active Support subscription. Note that, if a device does not have an active Support subscription, Dimension v2.x will not accept log messages after the 30-day grace period. [87154]
- Microsoft Edge is now a supported browser. [86930]

Resolved Issues in Dimension v2.0 Update 1

- When you upgrade from Dimension v1.x to Dimension v2.x, the Log Collector is now correctly shut down before the database update starts so the upgrade can complete successfully. [86673]
- A problem that caused the Dimension server to fail to restart after upgrading to Dimension v2.0 has been resolved. [86685]
- Several problems with regard to sending report data to a ConnectWise server have been resolved in this release. [86558, 86575]
- The Threat Map now correctly shows a Google map display when you select to view the location of an IP address. [86549]
- If you select Reports > Services > Advanced Malware (APT), you can now correctly see the Threat Details for a selected threat. [86535]
- Scheduled reports no longer fail to run when the report list includes a Denied Quota Summary report and there is no data available for that report. [86476]
- The Dimension Command VPN Wizard now prevents you from entering overlapping host/net IPSec routes. [86462]

Enhancements and Resolved Issues in Dimension v2.0

Reports

- New reports for WatchGuard AP devices give you visibility into traffic through your AP devices, by device or by SSID. [78010]
- DLP Summary and Per Client reports have been enhanced to show more detail about DLP violations. [82251]
- The DLP Per Client report summary now includes policy names. [81847]
- Summary reports that have corresponding detail reports now include a View Detail option in the top right corner. [81390]
- Bandwidth and time quote messages and reports are now supported by Dimension. [83349]
- Report data related to IP spoofing has been moved from IPS reports into the Device > Blocked Default Threats report. [82096]
- Per client report summaries are no longer limited to 20 entries. [83517]
- Alarm detail reports now include Event Time, Alarm Name, and Message columns for each alarm. [79056]

Report Administration

- You can now specify a custom date and time for scheduled reports to run. [79404]
- You can now specify the paper size for PDF reports as part of your custom report template definition. [83660]
- You can now include special characters (such as &, <, or >) in the header and footer of a custom report template. [81949]
- When you export a report, the timezone is no longer incorrectly represented as "GMT". Instead, the time shows in local time. [82664]
- Multiple emails are no longer generated when you select the option to send reports for a single device in email. [81752]
- You can now correctly specify dates and date ranges when the size of the log database is very large. [84039]
- A problem that caused the data disk space to fill up when dynamic host name resolution was enabled has been resolved in this release. [84935]

Log Manager

- Log Manager now supports viewing and searching by device group. [81427]
- Alarm and Event log messages now include a timestamp in local time instead of UTC. [82142]
- If you export log files from the Log Manager Event or Diagnostic tab, the file names are now given distinct names. [83990]

Dimension Administration

- A new role was added to the RBAC role list to allow the ability to view log messages/reports of all devices. [81660]
- Wildcards are now supported in Per Client report filters. [81791]
- Dimension System Diagnostics tasks option has been expanded to include trace route and DNS lookup. [81877]
- You no longer have to generate your CSR through Dimension. [78887]

- You can now download a pending webserver certificate CSR before the signed certificate is imported. *[76325]*
- You can now force the default built-in certificate to be regenerated. *[85704]*
- The mail transfer agent included with Dimension has been updated to Postfix to improve the reliability of email notifications. *[79539]*
- Dimension no longer allows you to set a local 127.0.0.0/8 address as the external PostgreSQL database IP address. *[80181]*
- The backup/restore feature has been enhanced with progress indicators, as well as the ability to select a date range for which to backup/restore data. *[79106]*
- You can now use a hostname to define an external database location for Dimension. *[81569]*
- If you specify a backslash (\) in the remote backup directory path, you are now correctly prompted to use a forward slash instead. *[82363]*
- A tmp directory is now correctly created when the Dimension data disk is replaced. *[84340]*
- The Log Collector service now restarts correctly after any automatic system updates related to Ubuntu. *[85474]*
- Several issues that caused problems for customers upgrading to more recent Dimension versions have been resolved in this release. *[82235, 86009]*
- A problem that caused the Ping utility to hang without response have been resolved in this release. *[81739]*
- A wgsupport user can now ping successfully from the system console. *[82055]*

Known Issues and Limitations for Dimension v2.0

Known issues for Dimension, including workarounds where available, can be found on the WatchGuard website. To see Known Issues, log in to the WatchGuard website and use the filters available on the [Technical Search](#) > Knowledge base tab.

Technical Assistance

For technical assistance, contact WatchGuard Technical Support by telephone or log in to the WatchGuard website at <http://www.watchguard.com/support>. When you contact Technical Support, you must supply your registered Product Serial Number or Partner ID.

	Phone Number
U.S. End Users	877.232.3531
International End Users	+1 206.613.0456
Authorized WatchGuard Resellers	206.521.8375

