



WatchGuard SSL 560

Hardware Guide

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WatchGuard offers affordable, all-in-one network and content security solutions that provide defense-in-depth and help meet regulatory compliance requirements. The WatchGuard XTM line combines firewall, VPN, GAV, IPS, spam blocking and URL filtering to protect your network from spam, viruses, malware, and intrusions. The new XCS line offers email and web content security combined with data loss prevention. WatchGuard extensible solutions scale to offer right-sized security ranging from small businesses to enterprises with 10,000+ employees. WatchGuard builds simple, reliable, and robust security appliances featuring fast implementation and comprehensive management and reporting tools. Enterprises throughout the world rely on our signature red boxes to maximize security without sacrificing efficiency and productivity.

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Hardware Specifications

The WatchGuard• SSL 560 delivers dependable, universal network access, strong administrative control, flexible, extensible authentication, and value for your growing network. Our powerful solution provides robust security from the end user to the network, for managed and unmanaged devices.

This guide introduces the WatchGuard SSL 560 model. This model is the latest in the WatchGuard line of RoHS-compliant (lead-free) hardware products.

The WatchGuard SSL 560 provides strong protection out of the box for businesses that must have integrated security, ease of use, and the capacity to extend and scale to meet growing needs.

Package Contents

- CD-ROM with this *Hardware Guide*
- WatchGuard SSL 560 device
- *Quick Start Guide*
- Hardware warranty card
- LiveSecurity® Service license key certificate
- 1 straight-through Ethernet cable (green)
- 1 cross-over Ethernet cable (red)
- 1 serial cable with an RJ45 connector
- AC Power Cord
- 4 rubber pads for the bottom of the device
- 1 rack-mounting kit

About Your Hardware

Hardware Specifications

Power supply	100–240 VAC Autosensing
Dimensions	D — 11.25" (28.6 cm) W — 17" (43.18 cm) H — 1.75" (4.45cm)
Weight	10.15 lbs

Interface Specifications

Network interfaces	<ul style="list-style-type: none">• 4x 1000Base-T (10/100/1000 Mbps), RJ45 connector
I/O ports	<ul style="list-style-type: none">• 2 USB• 1 RJ45 serial

Environmental Requirements

To safely install your SSL 560, we recommend that you:

- Install it in a network rack
- Put it in a secure area, such as a locked room, to block the device from people who do not have permission to use it
- Connect it to a conditioned power supply to prevent damage from sudden power changes

Other environmental requirements for SSL 560 devices:

Operating temperature	0–40°C (32–104°F)
Operating relative humidity	10–85% non-condensing
Non-operating temperature	–40–70°C (–40–158°F)
Non-operating relative humidity	10–90%

Hardware Description

Front view

The front of the device.



This is a close-up of the right side of the front of the device.



LCD indicator panel

Device status information appears on the LCD screen. Press the buttons below the screen to change the information that appears on the screen.

For more information, see “Use the LCD Interface” on page 7.

LCD console buttons

Press the LCD console buttons to see status information and start recovery procedures.

If you press and hold the up arrow button when you turn on the power, the device boots into Recovery Mode.

For detailed information about the LCD indicator panel and the LCD console buttons, see “Use the LCD Interface” on page 7.

Power (⏻)

When the device is powered on, the power indicator is green.

Arm/Disarm

When the device is armed, the Arm/Disarm indicator is green. When the device is disarmed, this indicator is red.

Hard disk activity (💿)

A yellow LED indicates that the device is writing to or reading the hard drive or compact flash.

All interfaces are on the front of the device.



Serial port (Console)

An RJ45 connector for the serial interface.

Dual USB interface

The two USB interfaces are reserved for future use.

Network Interfaces

The interfaces have standard RJ45 connectors and are labeled 0,1,2,3. The network interfaces support link speeds of 10, 100, or 1000 Mbps.

Indicators for network interfaces

At the top of each labeled network interface, there is a pair of indicators. The indicator at the left of the interface is the activity indicator for that interface. The indicator at the right shows the connection speed for that interface.

Indicator	Indicator color	Interface Status
Activity (upper left)	Yellow	Power on, connection established
	Not lit	Power off, no connections
	Blinks (speed of blink increases as the data flow increases)	Data sent and received
Connection Speed (upper right)	Not lit	Link speed: 10 Mbps
	Green	Link speed: 100 Mbps
	Yellow	Link speed: 1000 Mbps

Rear view

The AC receptacle, fans, and power switch are on the rear of the device.



AC receptacle

Accepts a detachable AC power cord supplied with the device. The power supply for the device is a WatchGuard standard auto-sensing AC power supply.

Fans

The fans decrease the internal temperature of the device.

Power switch

Controls the power supplied to the device. To power off the device, press and hold the power switch for at least 5 seconds.



Caution

You must disconnect the power supply before you remove the cover of the SSL 560 device. If you open the cover without prior authorization from WatchGuard, the Hardware Warranty is void.

Rack Mount Instructions

Each WatchGuard SSL 560 device ships with a rack mount kit and a set of installation instructions. When you install the SSL 560 device in a rack, make sure you consider these details:

Elevated Operating Ambient Temperature

If you install the SSL 560 device in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment could be greater than the ambient temperature of the room. The SSL 560 device is certified to operate correctly between 0–40°C (32–104°F).

Reduced Air Flow

When you install the SSL 560 device in a rack, make sure that the amount of air flow required for safe operation of the equipment is not compromised.

Mechanical Loading

When you mount the SSL 560 device in the rack, avoid hazardous conditions caused by uneven mechanical loading.

Circuit Overloading

Make sure you connect the SSL 560 device to the power supply circuit to make sure there is no overloading of the circuits, and no impact on overcurrent protection and supply wiring.

Reliable Grounding

Make sure all rack-mounted equipment is correctly grounded. For example, use power strips instead of direct connections to the branch circuit.

Use the LCD Interface

The LCD interface has two parts: the LCD display and the LCD console button controls. You can use the LCD display and buttons to complete many different operations.

Modes of operation

The SSL 560 can operate in two modes: Default Mode or Recovery Mode.

Default Mode

Default Mode is the normal operating mode. If necessary, you can reset your device to its factory-default settings from default mode.

1. Connect to the Web UI.
2. Select **Manage System > Device Update**.
The Device Update page appears.
3. Click **Restore factory defaults**.
4. Start the Quick Setup Wizard and configure the device.
For more information about the Quick Setup Wizard, see the *Help* or the *Quick Start Guide*.

Recovery Mode

Recovery Mode puts your WatchGuard SSL device in a state where you can upload a new SSL OS image. Use this mode only when you cannot connect to the device with the Web UI.

To put your device into Recovery Mode:

1. Press and hold the up arrow button while you power on the device.
2. Keep the button depressed until `Executing sysB` appears on the display.
3. In Recovery Mode, you can use FTP to upload a new version of SSL OS directly to the device.
For more information about how to put a WatchGuard SSL device into Recovery Mode, see the *WatchGuard SSL Help or User Guide*.

Use the LCD console buttons

At the right of the LCD display are the four console control arrow buttons, which you can use to navigate the device menu.

Left Arrow Button

Press this button to scroll to the left in a menu.

Right Arrow Button

Press it to scroll to the right in a menu and confirm your menu selections.

Up Arrow Button

Press this button to move up in a group menu.

Down Arrow Button

Press this button to move down in a group menu.

Use the LCD interface in Default Mode

The SSL 560 device automatically boots in Default Mode, unless you specifically put it in Recovery Mode. To operate, the device uses the installed SSL OS and the rules in the configuration file saved to the device.

You can use the console buttons to see information about the device on the LCD display. In Default Mode, press the buttons to navigate the device menu.

- To move through the list of categories, press the left and right arrow buttons.
- To see information in a category, press the up and down arrow buttons to move up and down in the menu.

Default Mode shows:

Uptime

Time interval since the device was last restarted.

Press the down arrow button to see the time interval since the configuration was last updated.

Load

Load average, which shows the average system load for the past 1, 5, and 15 minutes.

Press the down arrow button to see current memory used on the device.

OS version

The operating system version.

Build

The operating system build number.

Hardware Monitoring

Press the down arrow button to see hardware monitoring information.

SSL Device serial number

The serial number of the device.

CPU temperature

The temperature of the two CPU cores: CPU0 and CPU1.

Press the down arrow button to see the low/high CPU temperature.

Memory temperature

The temperature of the memory.

Press the down arrow button to see the low/high memory temperature.

Fan speed

Case cooling fan speeds for each of the device fans.

Press the down arrow button to see the low/high fan speed.

Voltage

CPU core voltage, battery voltage, and 3.3V power supply voltage.

Press the down arrow button to see the low/high voltage.

Example

To see the CPU temperature of the SSL 560 device on your LCD display:

1. Press the left or right arrow button to scroll through options until `Hardware Monitor` appears.
2. Press the down arrow button to enter the menu.
3. Press the left or right arrow button to scroll through the items in the **Hardware Monitor** menu until `Temp (CPU0)` appears.
4. Press the up arrow button to return to the main category level.

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For example, on rare occasions, there may be a special need to encourage the widest possible use of a certain library, so that it becomes a de-facto standard. To achieve this, non-free programs must be allowed to use the library. A more frequent case is that a free library does the same job as widely used non-free libraries. In this case, there is little to gain by limiting the free library to free software only, so we use the Lesser General Public License.

In other cases, permission to use a particular library in non-free programs enables a greater number of people to use a large body of free software. For example, permission to use the GNU C Library in non-free programs enables many more people to use the whole GNU operating system, as well as its variant, the GNU/Linux operating system.

Although the Lesser General Public License is Less protective of the users' freedom, it does ensure that the user of a program that is linked with the Library has the freedom and the wherewithal to run that program using a modified version of the Library.

The precise terms and conditions for copying, distribution and modification follow. Pay close attention to the difference between a "work based on the library" and a "work that uses the library". The former contains code derived from the library, whereas the latter must be combined with the library in order to run.

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"Source code" for a work means the preferred form of the work for making modifications to it. For a

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(For example, a function in a library to compute square roots has a purpose that is entirely well-defined independent of the application. Therefore, Subsection 2d requires that any application-supplied function or table used by this function must be optional: if the application does not supply it, the square root function must still compute square roots.)

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This option is useful when you wish to copy part of the code of the Library into a program that is not a library.

5. You may copy and distribute the Library (or a portion or derivative of it, under Section 2) in object code or executable form under the terms of Sections 1 and 2 above provided that you accompany it with the complete corresponding machine-readable source code, which must be distributed under the terms of Sections 1 and 2 above on a medium customarily used for software interchange.

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When a "work that uses the Library" uses material from a header file that is part of the Library, the object code for the work may be a derivative work of the Library even though the source code is not. Whether this is true is especially significant if the work can be linked without the Library, or if the work is itself a library. The threshold for this to be true is not precisely defined by law.

If such an object file uses only numerical parameters, data structure layouts and accessors, and small macros and small inline functions (ten lines or less in length), then the use of the object file is unrestricted, regardless of whether it is legally a derivative work. (Executables containing this object code plus portions of the Library will still fall under Section 6.)

Otherwise, if the work is a derivative of the Library, you may distribute the object code for the work under the terms of Section 6. Any executables containing that work also fall under Section 6, whether or not they are linked directly with the Library itself.

7. As an exception to the Sections above, you may also combine or link a "work that uses the Library" with the Library to produce a work containing portions of the Library, and distribute that work under terms of your choice, provided that the terms permit modification of the work for the customer's own use and reverse engineering for debugging such modifications.

You must give prominent notice with each copy of the work that the Library is used in it and that the Library and its use are covered by this License. You must supply a copy of this License. If the work during execution displays copyright notices, you must include the copyright notice for the Library among them, as well as a reference directing the user to the copy of this License. Also, you must do one of these things:

- Accompany the work with the complete corresponding machine-readable source code for the Library including whatever changes were used in the work (which must be distributed under Sections 1 and 2 above); and, if the work is an executable linked with the Library, with the complete machine-readable "work that uses the Library", as object code and/or source code, so that the user can modify the Library and then relink to produce a modified executable containing the modified Library. (It is understood that the user who changes the contents of definitions files in the Library will not necessarily be able to recompile the application to use the modified definitions.)

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- Use a suitable shared library mechanism for linking with the Library. A suitable mechanism is one that (1) uses at run time a copy of the library already present on the user's computer system, rather than copying library functions into the executable, and (2) will operate properly with a modified version of the library, if the user installs one, as long as the modified version is interface-compatible with the version that the work was made with.
 - Accompany the work with a written offer, valid for at least three years, to give the same user the materials specified in Subsection 6a, above, for a charge no more than the cost of performing this distribution.
 - If distribution of the work is made by offering access to copy from a designated place, offer equivalent access to copy the above specified materials from the same place.
 - Verify that the user has already received a copy of these materials or that you have already sent this user a copy.

For an executable, the required form of the "work that uses the Library" must include any data and utility programs needed for reproducing the executable from it. However, as a special exception, the materials to be distributed need not include anything that is normally distributed (in either source or binary form) with the major components (compiler, kernel, and so on) of the operating system on which the executable runs, unless that component itself accompanies the executable.

It may happen that this requirement contradicts the license restrictions of other proprietary libraries that do not normally accompany the operating system. Such a contradiction means you cannot use both them and the Library together in an executable that you distribute.

8. You may place library facilities that are a work based on the Library side-by-side in a single library together with other library facilities not covered by this License, and distribute such a combined library, provided that the separate distribution of the work based on the Library and of the other library facilities is otherwise permitted, and provided that you do these two things:
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Declaration of Conformity

DECLARATION OF CONFORMITY

WatchGuard Technologies, Inc.
505 Fifth Ave. S., Suite 500
Seattle, WA 98104-3892
USA

WatchGuard Technologies Inc. hereby declares that the product(s) listed below conform to the European Union directives and standards identified in this declaration.

Product (s):

SSL VPN (Encryption) Network Device Model NC3AE4

EU Directive(s):

Low Voltage (2006/95/EC)
Electromagnetic Compatibility (2004/108/EC)

Standard(s):

EN60950-1: 2006 Safety of ITE

EN50022:2006 W/A1:07	Class A Emissions for ITE
EN50024:1998 W/A1:01 & A2:03	Immunity for ITE
EN61000-3-2:2006	Harmonics
EN61000-3-3:1995 W/A1:01 & A2:05	Flicker

Signature 
Full Name Steve Lirschky
Position Corporate Officer
Date 2 April 2010

FCC Certification

This device has been tested and found to comply with limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. Operation is subject to the following two conditions:

This device may not cause harmful interference.

This device must accept any interference received, including interference that may cause undesired operation.

CE Notice

The CE symbol on your WatchGuard Technologies equipment indicates that it is in compliance with the Electromagnetic Compatibility (EMC) directive and the Low Voltage Directive (LVD) of the European Union (EU).



Industry Canada

This Class A digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

Cet appareil numérique de la classe A respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

VCCI Notice Class A ITE

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People's Republic of China Electronic Industry Standard

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部件名	有毒有害物质或元素					
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英特尔® 赛扬® M 处理器 p/n RH80535NC013512	X	0	0	0	0	0
英特尔® 奔腾® M 处理器 p/n RH80536GE0412M	X	0	0	0	0	0
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RoHS Statement

The member states of the European Union approved directive 2002/95/EC, Restrictions of Hazardous Substances ("RoHS directive") that becomes valid on July 1, 2006. It states that all new electrical and electronic equipment put on the market within the member states must not contain certain hazardous materials. The WatchGuard® SSL device will comply with the European Union's RoHS directive 2002/95/EC and similar regulations that may be adopted by other countries for European Sales.

WEEE Statement

WEEE is a general set of requirements dictated in the EU Directive 2002/96/EC. This Directive mandated that member EU countries enact regulations governing the Waste of Electrical and Electronic Equipment (WEEE). The Directive, and its individual transpositions into specific country laws and legislation, is aimed at the reduction of WEEE through reuse, recovery, and recycling of WEEE.

WatchGuard® is working in partnership with our European Union (EU) distribution partners to ensure that our products are in compliance with the WEEE statutes, and that the recovery of our product per the specific EU country legislative requirements is seamless for our product's end users. If you have a WatchGuard product that is at its end of life and needs to be disposed of, please contact WatchGuard Customer Care Department at:

- U.S. Customers: 877.232.3531
- International Customers: +1.206.613.0456

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